

3Pack Offer Terms and Conditions

The 3Pack Offer, as described herein, is subject to the following terms and conditions:

1. **Offer Description:** The 3Pack Offer entails the purchase of a prepaid bundle of three service bookings from **En3rgy Solutions**, selected from the following 6 services: electrical, solar, reverse cycle air conditioning, evaporative cooling, plumbing hot water, and gas heating. This package is available for \$396, equating to \$132 per service, resulting in a savings of \$99 per service compared to individual bookings.
2. **Service Redemption:** Services within the 3Pack can be utilized immediately or held for future use. Each service can be scheduled for a different property (home or rental) and can only be used for a single service visit.
3. **Scope of Services:** The 3Pack covers the cost of the selected service and related basic maintenance tasks. It does not include repairs, replacements, or breakdown services. Any additional work required beyond the standard service scope will be subject to a separate charge.
4. **Eligibility:** The 3Pack Offer is exclusively available to valued customers of **En3rgy Solutions**. Valued customers are those who have previously booked and completed at least one job with us, resulting in the issuance of a valued customer number.
5. **Combination with Other Offers:** The 3Pack Offer can be combined with the 5 Job Free Offer, potentially resulting in combined savings of up to \$495 or more. The 5 Job Free Offer is subject to its own terms and conditions.
6. **Transferability:** The 3Pack Offer is transferrable, allowing customers to use the services across multiple properties. Customers can share the 3Pack with family and friends, but each service can only be redeemed once.
7. **Limited Liability:** **En3rgy Solutions** shall not be held liable for any damages, losses, or inconveniences arising from the use of the 3Pack services or any related activities.
8. **Validity Period:** The 3Pack Offer is valid for 3 years. Bookings must be made within this timeframe, and services can be scheduled for dates beyond the validity period.
9. **Booking Process:** To utilize the 3Pack Offer, customers must contact **En3rgy Solutions** and provide their valued customer number. The preferred service dates can be discussed during the booking process.
10. **Modification and Termination:** **En3rgy Solutions** reserves the right to modify or terminate the 3Pack Offer, its terms, and its associated services at its sole discretion, with reasonable notice provided to affected customers.

By purchasing the 3Pack Offer, you acknowledge your understanding and acceptance of these terms and conditions. For further information or to make a booking, please contact us at 131 750.

En3rgy Solutions Team